

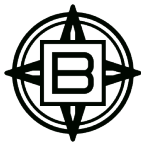


BERING
FLOORS & COVERINGS



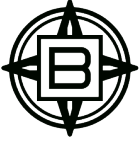
Care & Maintenance Guide

Waterproof Hybrid Flooring



The proper care and maintenance of waterproof hybrid flooring is an important investment in your home. Here are a few essential tips that will help your new floors last even longer and keep your floors looking their best.

- Dust mop, sweep and/or vacuum the floor regularly to remove particles that could scratch or damage the floor.
- Vacuum your laminate floors with the hard surface attachment regularly to rid your floor of dust and eliminate abrasives that can scratch the floor finish. CAUTION: DO NOT use Vacuums with a beater bar or power rotary brush head as this can damage a floor and should never be used. This would include robotic type vacuums with a beater bar.
- The use of a microfiber mop for dusting is recommended. Always pay close attention to the mop head. Once soiled, replace with a new one. Launder soiled mop heads without fabric softener as they may cause streaking on the floors.
- Regularly swept or vacuumed floors will eliminate any need to “clean” the floor with a cleaning product. But when a cleaning product is needed, we suggest 1 cup of vinegar per gallon of water OR 1/3 cup nonsudsing, ammonia per gallon of water. Cleaning products should be applied to the mop or hand towel, never pour cleaner directly on to the floor itself.
- Quickly wipe spills from floor to protect floors from excess liquid. Do not allow liquid to puddle or leave moisture standing on the floor.
- Use walk off mats outside constructed of dual fibers: soft fibers to absorb moisture and coarse fibers to remove dirt and grime from shoes. Place additional interior mats at all exterior entrances to capture residual dirt or moisture missed by exterior mats. Interior mats should be constructed of an absorbent fiber with a breathable, non-staining back. Do not use rubber mats, which may stain the floor or trap moisture beneath the mat. Remember that routine cleaning of both sides of interior and exterior mats is important so they don't become a secondary source of soiling.
- Exercise caution when placing area rugs over floors with radiant heating. Rugs may increase flooring temperatures beyond recommended levels and void your warranty.
- Use area rugs or mats near sink, dishwasher, and workstations to protect floor from cooking utensils, water, spills, detergents, oils, and other kitchen mishaps.
- Apply felt pads under any furniture or chair legs to ease movement and prevent scratches on the floor. Keep pads always clean and regularly check for signs of wear. Felt pads will accumulate dirt and grit so change them out periodically to prevent damage.
- For rolling chairs the use of soft polyurethane or rubber casters rather than narrow, rigid plastic ones is recommended. Use of protective mats beneath rolling chairs and keep furniture casters clean.
- Protect your laminate floor when moving heavy objects. Place on a reversed mat and slide smoothly over floor. If moving heavy appliance or furniture lay down ¼” plywood to protect the floors.
- If your flooring is waterproof or water resistant and installed in a residential area, the use of a residential steam mop, designed for use on hard surface floors, is acceptable when used at the lowest setting, provided the steam is applied to a microfiber pad and not applied directly to the floor. Steam mop in the length direction of the planks only.



- Maintain proper relative humidity level between 30% - 65% for optimal performance of your floor. Proper relative humidity level must be controlled and maintained with the ranges described above for the life of the laminate flooring.
- The floor needs to be protected from sunlight and intense artificial lighting to reduce discoloration. This phenomenon with flooring surfaces is normal and natural and varies according to types.
- Keep pet nails trimmed as pet nail can damage or scratch the floors finish.

Important Tips

- Never flood the floor with water.
- Do not use soap-based detergents, as these may leave a dull finish on your floor.
- Never wax, polish, sand or lacquer your laminate floor.
- Do not use abrasive cleaners, steel wool, or scouring powder, as these may scratch your floor.
- Promptly remove all liquid spills.