



Bering Finishes warrants the resilient flooring products to be without manufacturing defects in craftsmanship and material for the duration of 30 years following the initial installation date when installed for residential applications (non-commercial use) and 15 years following the initial installation date when installed for light commercial or other applications.

#### WARRANTY COVERAGE

This warranty coverage applies to specific manufacturing defects including delamination, degradation of original pattern and color pigmentation as a result of fading or wear, contingent upon the flooring application in normal residential use, given that the flooring covered by this warranty is installed and maintained consistent with the associated instruction guides as included in the sold package.

## Warranty Terms

#### OUR WARRANTY SERVICE

If a defect covered under this warranty has been determined, the impacted area will be repaired to meet warranty standards. Bering Finishes reserves the right to address any floor repairs and/or acquire its own resources for installation of replacement flooring. Should Bering repair or replace a floor as a result of a warranty claim, the customer shall be held responsible for removing any items, at their own expense, all items covering the areas of concern following the original installation. Provided that Bering repairs a floor, this warranty shall remain valid as it applies to such floor.

#### EXCLUSIONS

The following do not qualify for warranty coverage:

- Solid and darker colors are more vulnerable to the appearance of scratches and dirt and as such, may require additional maintenance. Claims related to these products will not be covered under this warranty.
- Damage originating from fire, flood, moisture infiltration as a result of subfloor emissions, deliberate abuse, damage from vacuum cleaners, indentations or damage produced by rolling loads, chairs or other furniture without the use of suitable floor protection or caster wheels, and cutting from sharp objects, stains originating from asphalt or rubber mats, surface scratches, variations in color or sheen caused by exposure to a natural light source, exterior use or loss as a result of inconvenience, loss of time, incidentals or special damages.
- Damage related to construction
- Slight variances in shading, color or texture as noted between samples and the delivered product.
- This warranty shall be rendered null and void if prior to installation, Bering floors are not acclimated to the proper room temperature (between 65°F and 85°F) at the job site between 24 and 48 hours and if post-installation, Bering floors are not consistently maintained at the given temperature.

#### WARRANTY OWNER

This Warranty is only applicable to a resident homeowner who is the original purchaser of the Bering resilient floor products, it does not extend to any other homeowner thereafter. For further details or clarifications, please contact our customer support. This warranty shall not include loss of time, inconvenience, incidentals (e.g. phone calls, labor and/or materials) acquired in the removal and/or reinstallation of the defective material, and any other incidental or consequential damages. (continued)



#### Implied Warranties

This warranty is not transferable. It shall apply only to the original end purchaser. Bering does not allow any person or entity the authority to create for it any obligation or liability in regards to this product. Bering shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, ensuing out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or special damages, so the above limitations or exclusions may not apply to the purchaser. This warranty permits the purchaser with specific legal rights, such rights may vary from State to State.

#### HOW TO FILE A CLAIM

Bering provides complete information about the installation and maintenance requirements of your Bering resilient flooring. If you have additional questions, please feel free to write or call us. If you suspect your flooring may have a defect that is covered under the warranty guidelines, you must directly report it to the Bering retailer where you purchased the flooring. Your retailer will be able to file the claim for you. In the case that you are unable to contact your Bering retailer or do not receive a satisfactory resolution, please contact Bering in writing. All written communication may be mailed to:

#### **Bering Finishes**

299 S Main St. STE 2450  
Salt Lake City, UT 84111  
[www.beringfinishes.com](http://www.beringfinishes.com)

**\*\*Please include a detailed description of the issue as well as any relevant photos if available, proof of purchase that discloses the flooring price excluding the cost of pad and labor.**

Contact Bering Customer Service

1-855-792-1010 or [www.beringfinishes.com/contact](http://www.beringfinishes.com/contact)