



Bering Finishes warrants the resilient flooring products to be without manufacturing defects in craftsmanship and material for the duration of 15 years following the initial installation date when installed for commercial or other applications.

#### WARRANTY COVERAGE

This warranty coverage applies to specific manufacturing defects including delamination, degradation of original pattern and color pigmentation as a result of fading or wear, contingent upon the flooring application in normal residential use, given that the flooring covered by this warranty is installed and maintained consistent with the associated instruction guides as included in the sold package.

##### **Manufacturing Defects**

Bering warrants that the flooring plank will be without manufacturing defects throughout the duration of the specified warranty term. Manufacturing defects are defined as delamination, core voids, deviations in thickness, and defects in dimensional stability. Defects associated with dimensional stability are considered dimensional variances noted in the width and/or length of the product that exceeds the tolerances as outlined in ASTM F2199. Deviations in thickness is considered any thickness that surpasses the thickness tolerance as outlined in ASTM F3261.

##### **Wear Layer**

The vinyl layer of the flooring plank is warranted against wear through when used in normal commercial applications through duration of the warranty term. Reductions in gloss level, scratches and dents in the finish do not qualify as surface wear and will be not covered under this warranty. Wear through is considered to be wearing under normal foot traffic that will not wear through to the product's patterned layer.

##### **Top Down Moisture**

Bering warrants that throughout the duration of the specified warranty term, the flooring plank's structural integrity will not be seriously impacted by surface moisture. Although moisture will not compromise the flooring's integrity, it is likely that, when high levels of moisture are present in buildings or on building materials, the development of mold (and/or) mildew is plausible (especially if the moisture problem is persistent, is unresolved or unnoticed for an extended period of time). Damage attributed to the growth of mold and/or mildew, heavy moisture, hydrostatic pressure, flooding, and standing water from leaky pipes is not covered under this warranty. Additionally, this warranty does not cover: damage to nearby structures, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything not on the floor planking; damage as a result of mold and mildew exposure associated with long-term exposure to moisture; or flooring installed outdoors.

##### **No Acclimation**

Bering warrants the flooring plank can be properly installed without requiring the product to meet room temperature provided that the building where product will be installed is acclimated and climate controlled as directed in the given installation guidelines.

The following circumstances are excluded from coverage under this warranty: damage resulting from incorrect installation methods and/or maintenance; color variances between products and samples or marketing imagery; problems that ensue from heavy moisture, alkali or water pressure from the sub floor, flooding, indentation from unsuitable loading which include heavy static loads, shoes with heels or spikes, rolling loads, chairs or other furniture without the use of floor protectors; *(continued)*



(continued) cracking, warping, soiling, fading, unsuitable maintenance or abuse originating from items such as roller skates and/or golf shoes; surface scratches, shading changes, texture and/or gloss during use; damage attributed to chemically reactive materials, adhesive or tape, dye, mold, stains, spillage, burns, abrasions, scratches, indentations, accidents, abuse or any abrasive scouring pads while buffing; damage related to U.V. light exposure, thermal heat or damage to the floor as a result of temperatures exceeding 100°F (38°C) or exposure to temperatures under 55°F (13°C).

#### WARRANTY LIMITATIONS

Any squeaking, popping or crackling noises are excluded from warranty coverage. It is possible for some squeaking, popping, or crackling with floating installation methods.

#### WARRANTY SERVICE

If a defect covered under this warranty has been determined, the impacted area will be repaired to meet warranty standards. If repair is not feasible commercially, Bering may, at its sole discretion, replace the defective resilient or refund the partial purchase price for the impacted area. Bering will cover reasonable costs for freight and labor. The consumer is liable for any associated moving costs of equipment, furnishings, partitions and such, that were installed over the commercial product.

NOTE: This warranty is not transferable and extends exclusively to the original end use purchaser. Bering Finishes does not permit any person or entity the permission to create any obligation or liability in accordance to this product. Bering shall not be held responsible to the consumer or any other person or entity for any incidental, special or consequential damages, emerging out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

#### Filing a Claim

Bering provides complete information about the installation and maintenance requirements of your Bering resilient flooring. If you have additional questions, please feel free to write or call us. If you suspect your flooring may have a defect that is covered under the warranty guidelines, you must directly report it to the Bering retailer where you purchased the flooring. Your retailer will be able to file the claim for you. In the case that you are unable to contact your Bering retailer or do not receive a satisfactory resolution, please contact Bering in writing. All written communication may be mailed to:

#### Bering Finishes

299 S Main St. STE 2450  
Salt Lake City, UT 84104  
[www.beringfinishes.com](http://www.beringfinishes.com)

\*\*Please include a detailed description of the issue as well as any relevant photos if available, proof of purchase that discloses the flooring price excluding the cost of pad and labor.

Contact Bering Customer Service  
1-855-792-1010 or [www.beringfinishes.com/contact](http://www.beringfinishes.com/contact)